IT ASSET MANAGEMENT

Efficient Way to Asset Maintenance

Sign In
Please sign in with your information.

john@example.com

****

SIGN IN

☐ Remember Me   Forgot Password?

ITM Software for Customer Relationship Management
is available for sale, so you can get more information
to take advantage of your exclusive concierge.

IT ASSET MANAGEMENT

Efficient Way to Asset Maintenance

Enter Registered Email To Reset Password

Enter Your Email Address

SEND

I already know credential

ITM Software for Customer Relationship Management is available for sale, so you can get more information to take advantage of your exclusive concierge.

DEVICES | LICENSES | ACCESSORIES | CONSU

Available Records: 100

Device Tag : ITAM11791
Customer Name : ----
Model : Wireless Keyboard Mouse Combo
Manufacturer : Logitech
Serial : ABCD123456
Checkout Date : 15 Mar 2018

Device Tag : ITAM001993
Customer Name : 510 Server Room - TVScReens Switch
Model : D-Link Switch
Manufacturer : D-Link
Serial : B1543
Checkout Date : ----

Device Tag : ITAM001992
Customer Name : 610 CCTV Recorder
Model : HIKVISION Digital Video Recorder
Manufacturer : HIKVISION Digital Video Recorder
Serial : B1543
Checkout Date : ----

Device Tag : ITAM001990

DEVICES   LICENSES   ACCESSORIES   CONSU

Available Records: 100

Device Tag : ITAM11791
Customer Name : ----
Mode
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Chec

Clear all	●
Device Tag	○
Custom Name	○
Manufacturer	○
Model	○
Serial	○
Checkout Date	○

Devi
Cust
TVSc
Mode
Manu
Seria
Chec

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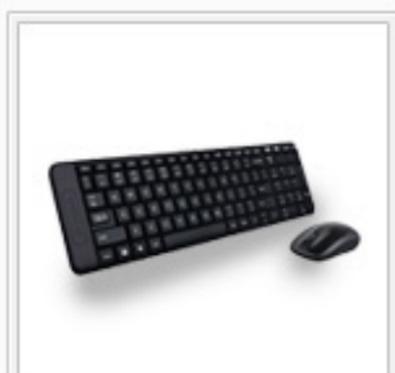Recor
Seria

APPLY

⬇ SORT   ▽ FILTER

DEVICES   LICENSES   ACCESSORIES   CONSU

Available Records: 100

Device Tag : ITAM11791
Customer Name : ----
Model : Wireless Keyboard Mouse Combo
Manufacturer : Logitech

Selct Any fields	⦿	018
Device Tag	○	
Custom Name	○	
Manufacturer	○	ver Room -
Model	○	
Serial	○	TV Recorder
		Video Recorder
		Digital Video
Checkout Date	○	

↓ SORT   ▽ FILTER

CONFIG ▼

administrator admin @ ithelpdesk

Show 10 ▼ Entries

Press enter with search text

DEVICES ›

LICENSES ›

ACCESSORIES ›

CONSUMABLES ›
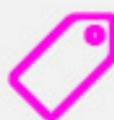
DOCUMENTS ›

HISTORY ›

+ Create

S15 - Jjj
administrator admin@ ithelpdesk

Ticket ID : #241 | Status : Open | Priority : Medium
Updated On : 01 Apr 2018 09:26 AM
Department : System Admin (IT)

Expire At : 01 Days 21:30:20 PM | TAT : 48 Hrs

S8 - Gshshtt
administrator admin@ ithelpdesk

Ticket ID : #238 | Status : Open | Priority : Low
Updated On : 01 Apr 2018 09:26 AM
Department : Graphics

Expire At : 02 Days 23:47:20 PM | TAT : 96 Hrs

logical clash - Test subject
Debnath De@ debath_dejj12

Ticket ID : #205 | Status : Open | Priority : Critical
Updated On : 27 Mar 2018 11:48 AM
Department : iOS Team

Expire At : Overdue | TAT : 2 Hrs

S4 - Test
Jibin User @ jibindev

+ Create

Creator Info	Ticket Info	Status Info

S8 - Gshsh
administrator admin
@ ithelpdesk

Created By:
administrator admin
@ ithelpdesk

Created On:
31 Mar 2018 11:59 AM

Updated On:
31 Mar 2018 11:59 AM

Creator Info	Ticket Info	Status Info

logical clash - Test subject
Debnath De
@ debath_dejj12

Created By:
Debnath De
@ debath_dejj12

Created On:
23 Mar 2018 09:55 PM

Updated On:
27 Mar 2018 11:48 AM

Creator Info	Ticket Info	Status Info

S4 - Test
Jibin User @ jibindev

Created By:
Jibin User @ jibindev

Created On:
26 Mar 2018 12:51 AM

Updated On:
26 Mar 2018
12:51 AM AM

+ Create

| Creator Info | Ticket Info | Status Info |

Ticket ID: #238
Department: Graphics

Service Type:
Graphics Driver Support
Company:
Green IT Co Technologies
TAT: 96 Hrs

| Creator Info | Ticket Info | Status Info |

Ticket ID: #205
Department: iOS Team

Service Type:
Implementation Issue
Company:
Green IT Co Technologies
TAT: 2 Hrs

| Creator Info | Ticket Info | Status Info |

Ticket ID: #233
Department: iOS Team

Service Type:
iPad Service
Company:
Green IT Co Technologies
TAT: 96 Hrs

Department *

Enter the Department Name starting letters ▼

User (Ticket Raiser) *

administrator admin (ithelpdesk) ▼

Service Type *

Select the Service Type ▼

Problem Type *

Critical ▼

Priority *   TAT *

Select Priority ▼ | 0   Hrs

Subject *

Enter Subject

Content *

Note: To upload attachments, Drag & Drop the file here

Create   **Close**

Creator Info   ⌄

Gssh

Hshhsuuuw

Company: **Green IT Co Technologies**
Service Type: **Graphics Driver Support**
Department: **Graphics**
Problem Type: **S8**
Created At: **31/03/2018 11:59 37**
Updated At: **31/03/2018 11:59 37**
Created By: **ithelpdesk**
Assigned To: **ithelpdesk**

Share your comment

Note: To upload attachments, Drag & Drop the file here

☐ Make it note for internal purpose.

| First Feedback Awaited | TAT EXPIRE IN 03 Days 22:50:35 |

| Creator Info > | Asigned To > |

Gssh

a dfadsf asd

Attachments: **4.png**

Company: Green IT Co Technologies
Service Type: Graphics Driver Support
Department: Graphics
Problem Type: S8
Created At: 31/03/2018 11:59 37
Updated At: 31/03/2018 11:59 37
Created By: ithelpdesk
Assigned To: ithelpdesk

Commented By **Debnath De @ debath_dejj12**

24 Mar 2018 05:45 PM

comment from creator

Commented By
Debnath De @ debath_dejj12

27 Mar 2018 09:18 AM

Attachments: **Screenshot%20(1).png**

Share your comment

Note: To upload attachments, Drag & Drop the file here

Comment

Gssh

a dfadsf asd

Attachments: 4.png

Company: Green IT Co Technologies
Service Type: Graphics Driver Support
Department: Graphics
Problem Type: S8
Created At: 31/03/2018 11:59 37
Updated At: 31/03/2018 11:59 37
Created By: ithelpdesk
Assigned To: ithelpdesk

24 Mar 2018 05:45 PM

Commented By Debnath De @ debath_dejj12

comment from creator

27 Mar 2018 09:18 AM

Commented By
Debnath De @ debath_dejj12

Attachments: Screenshot%20(1).png

Share your comment

Note: To upload attachments, Drag & Drop the file here

Comment

Creator Info   >   Asigned To   >

Gshsh

Hshhsuuuw

Attachments: 4.png

Company:	Green IT Co Technologies
Department:	Graphics
Created At:	31/03/2018 11:59 37
Created By:	ithelpdesk
Related Device:	COM00290
Service Type:	Graphics Driver Support
Problem Type:	S8
Updated At:	31/03/2018 11:59 37
Assigned To:	ithelpdesk
Ticket Status:	Open

24 Mar 2018 05:45 PM

Commented By Debnath De @ debath_dejj12

comment from creator

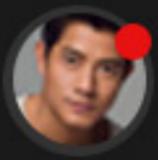**24 Mar 2018 05:45 PM**

Commented By
Debnath De @ debath_dejj12

Attachments: Screenshot%20(1).png

Share your comment

Note: To upload attachments, Drag & Drop the file here

Comment

547

Total License Seats

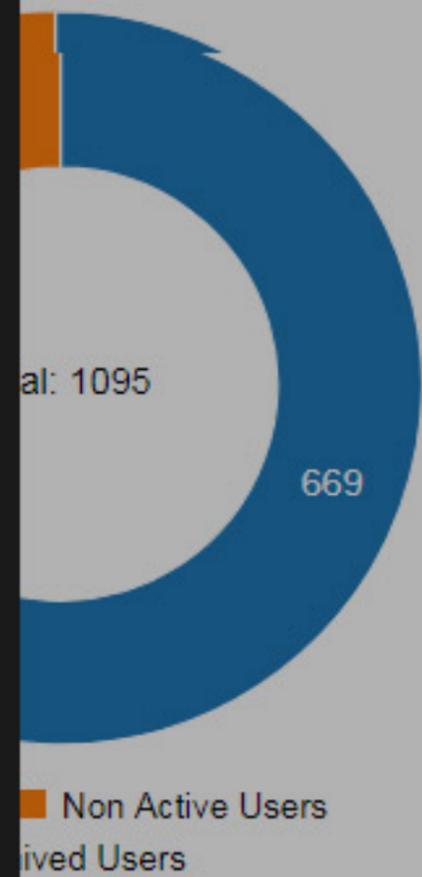Administrator - Admin
@ithelpdesk

NAVIGATION

le Devices

🏠 Dashboard

📥 Devices

💼 My Items

📌 Requestable Devices

🗄 Device Maintenance

📎 Accessories

▦ Consumables

🔖 Licenses

👥 Users

📊 Reports ▾

◔ Status Board ▾

🏷 Service Tickets ▾

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16

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669

Se
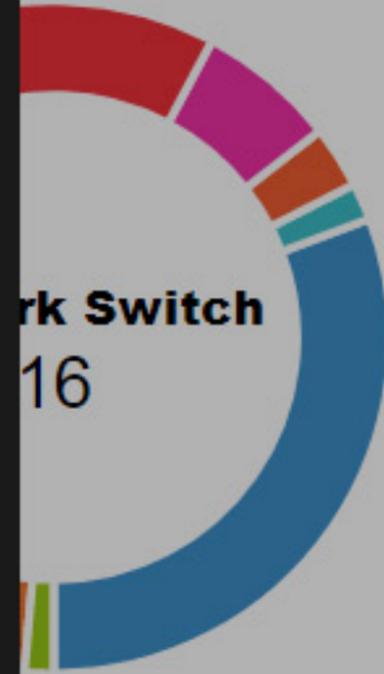
■ Non Active Users
ived Users

Top 5 Not Utilized
Licenses

Item Status

Operational	Performance Isssues	Partial Outage	Major Outage
3	1	1	0

NOTICE GROUP 1   +

SERVICES   +

HARDWARE + SERVICES   +

Past Incidents

📅 21st Mar 2018   +

📅 20th Mar 2018   +

📅 19th Mar 2018   +

📅 18th Mar 2018   +

📅 17th Mar 2018   +

📅 16th Mar 2018   +

📅 15th Mar 2018   +

📅 14th Mar 2018   +

Statusboard

CONFIG ▼   ✉ 5   👤 3   🔔 2

Item Status

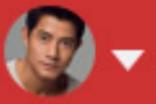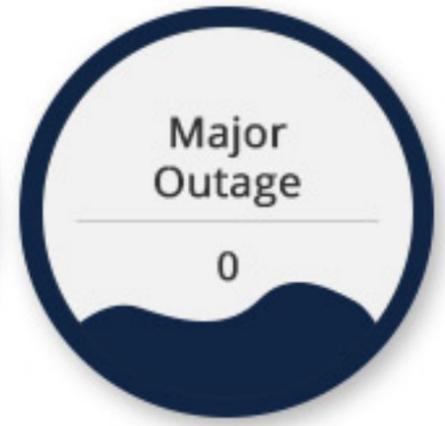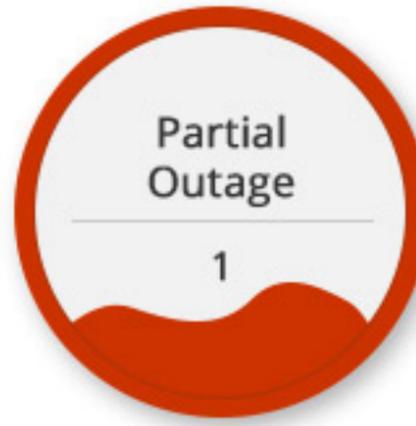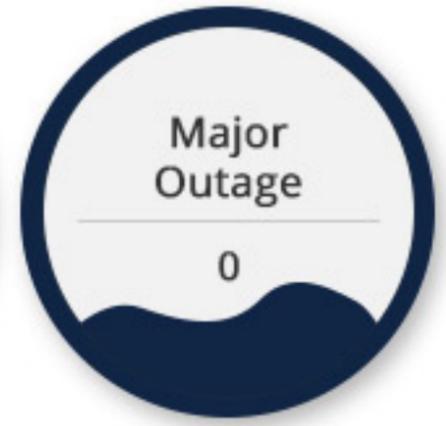| Operational 3 | Performance Isssues 1 | Partial Outage 1 | Major Outage 0 |

NOTICE GROUP 1   +

SERVICES   +

HARDWARE + SERVICES   +

Past Incidents

🗓 21st Mar 2018   —

No incident reported.

🗓 20th Mar 2018   +

🗓 19th Mar 2018   +

🗓 18th Mar 2018   +

🗓 17th Mar 2018   +

🗓 16th Mar 2018   +

🗓 15th Mar 2018   +
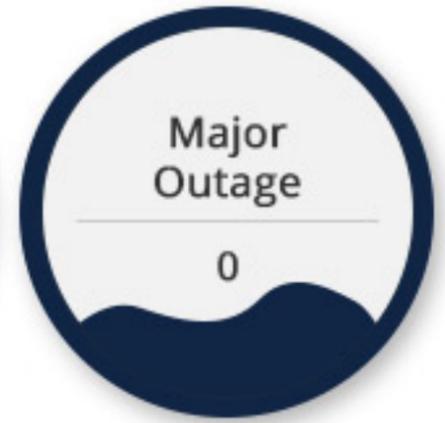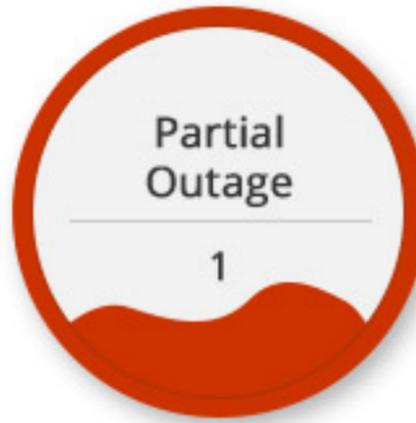
🗓 14th Mar 2018   +

Item Status

| Operational 3 | Performance Isssues 1 | Partial Outage 1 | Major Outage 0 |

NOTICE GROUP 1   +

SERVICES   −

Email	Partial Outage ●
Internet	Operational ●
Lync	Operational ●
Sharepoint	Operational ●

HARDWARE + SERVICES   +

Past Incidents

📅 21st Mar 2018   +

📅 20th Mar 2018   +

📅 19th Mar 2018   +

📅 18th Mar 2018   +

📅 17th Mar 2018   +

📅 16th Mar 2018   +

📅 15th Mar 2018   +

📅 14th Mar 2018   +